



Fairfax Community Library Curbside Pickup Service

Curbside service for libraries has been approved! Fairfax Community Library is delighted to provide patrons with access to materials through curbside pickup service.

Hours: **Wednesdays 1:00 pm - 5:00 pm**, beginning May 20, 2020

Follow two easy steps to pick up curbside items at the Fairfax Community Library curbside table. The table is located on the sidewalk in front of the doors to the library.

Step One: Request your items

- Use our website [catalog](#) to search for items currently available at the library, and locate the items you want. There is a limit of 10 items per library card. You can send an email (libraryfairfax@gmail.com or fairfaxlibrarian@gmail.com), call the library at 802-849-2420, or message the library on Facebook with a list of items. If you need any assistance, don't hesitate to let us know.
- Staff will check out your items and place them in a bag with your name. Items can be borrowed for 2 weeks.

Step Two: Pick up your items

- Bagged items will be on a table outside the building for contactless pickup.
- To support physical distancing, please only one person at the table at a time. Please only pick up your bagged items.
- Outdoor signage at the library will guide you to the pickup table. Please follow social distancing and be safe.
- Grab your bag and enjoy!

Remember, the Fairfax Community Library and BFA-Fairfax building remains closed to the public. Please do not knock on the door or ask to enter the building.

Browse the FAQs for more information. The library staff are here to help. Please email us at libraryfairfax@gmail.com or fairfaxlibrarian@gmail.com, or call 802-849-2420, with any questions.

Frequently Asked Questions (FAQs)

If I have mobility concerns and cannot leave my car, what should I do?

You can call the library or let us know in your online request if you would like to arrange for the staff to bring the bagged items to your car or place them in your trunk.

What should I do if I have questions when I am at the curbside table?

Please call us at the library at 802-849-2420 and we will be happy to answer your questions.

What is the library staff doing to maintain safety measures?

The staff works to ensure contactless curbside service by placing your requests in a bag and on a table for you to pick up yourself when you arrive. The staff follows safety guidance outlined by VOSHA for physical distancing, face coverings, and hand washing when in the library and processing items for pickup.

How will I know that my items are ready?

Library card holders can request items during any weekday. Items that are requested by Wednesday morning will be available for pickup between 1:00 pm and 5:00 pm on Wednesday afternoons.

What should I do with my returns?

The library return bin will be available for returns any time. During curbside pickup times, there will be an additional cart on the sidewalk where returns can be placed. Returns will be kept in a separate area of the library for up to 1 week before circulating according to guidance from the CDC.